

User Manual (https://t.me/uzqr_cbu_gsi — Technical support group for the UzQr Personal Account for banks).

UzQR Personal Account

Version: 1.1

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Attachments

1. What is UzQR

What is UzQR

UzQR is a platform created within the project of the Central Bank of the Republic of Uzbekistan for the implementation of a unified standard for accepting payments by QR codes.

The purpose of the project is to make QR payment simple, convenient and accessible for all market participants, so that buyers can pay for goods and services from any banking or payment application, and business can accept such payments using a unified QR code.

UzQR unites banks and payment services into a single ecosystem for accepting payments by QR codes, ensuring a unified and clear payment process.

Advantages of UzQR

By using UzQR, you get the opportunity to:

- accept payment by a unified QR code;
- accept payment from any banking or payment application;
- connect through the servicing bank without concluding a separate agreement with UzQR;
- receive funds to the settlement account linked to the QR;
- register several QR codes for one bank account;
- manage QR, API and operation history through a single Personal Account.

Note

Most banks support instant crediting of funds. The actual crediting time depends on the servicing bank.

How UzQR works

Work with the system consists of several steps:

1. Register through the servicing bank.
 2. Log in to the Personal Account.
 3. Create one or several QR codes.
 4. Start accepting payment.
 5. View the operation history and manage QR codes through the Personal Account.
-

2. Getting Started

Before using the Personal Account, it is necessary to:

1. Conclude an agreement with the servicing bank.
2. Open a settlement account.
3. Register in the UzQR system through the servicing bank.
4. Obtain access to the Personal Account.

After receiving access, select one of the work scenarios.

Accepting payment by static QR

A static QR is suitable for placement at a sales point, payment counter, display window or in printed materials.

To start work:

1. Create a static QR.
2. Download the QR.
3. Place it in a convenient place for buyers.
4. If necessary, connect the Telegram bot to receive payment notifications.

POS connection

If you use cash register software, it is necessary to:

1. Create a dynamic QR.
2. Create an API key.
3. Link the API key to the dynamic QR.
4. Transfer the API key to the supplier of the cash register software or equipment.
5. Jointly perform the integration setup.
6. Perform a test payment.

Important

Each API key works only with the QR to which it is linked.

Note

For questions on setting up cash register software, contact the supplier of your POS solution.

Working with several cash registers

If the organization uses several cash registers, it is recommended to:

- create a separate dynamic QR for each cash register;
- create a separate API key for each cash register;
- link each API key to the corresponding QR.

This approach will allow operations to be found faster, and will simplify support and replacement of equipment.

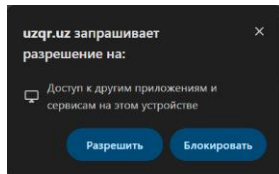
3. Logging in to the Personal Account

First login

When the page is opened for the first time, the browser may request permission for the website to interact with the E-IMZO application installed on the computer.

Click “Allow”.

Figure 1. Browser permission request.



Authorization

To log in:

1. Select the E-IMZO authorization method.
2. Select the electronic signature certificate.
3. Enter the digital signature password.
4. Click “OK”.

After successful verification, the Personal Account will open.

Figure 2. Authorization.

Вход в личный кабинет

ЭЦП Token

Выберите ключ

Сертификат:
ИНН:
ПИНФЛ:
Срок действия: 17.06.2025 - 17.06.2027

Language change

To change the language, use the switch in the upper right corner of the page.

Supported:

- Russian;
- Uzbek.

Logging out of the system

To complete work, click the user name and select “Log out”.

It is recommended to complete work before closing the browser, especially when using a shared computer.

4. Creating a QR

To start accepting payments, it is necessary to create a QR.

Open “QR Management” and click “New QR”.

Figure 3. QR Management.

UzQR		История операций	Управление QR	Управление API	Русский		YaT KHUSANOV JAVOKHIR SHAMSIDDIN OGLI	32809940270079	UZ	UZS
Управление QR		Q new		Искать	Фильтр	Синхронизировать QR	+ Новый QR			
№	QR	Название QR	Тип QR	Счёт	Код МФО	Код банка	Статус QR	Подключенные API		
1	6r1K...	newstat2	Статичный	23520...	01180	062	Активен	0		
2	6r1K...	newstat	Статичный	23520...	01180	062	Активен	0		
3	6r1K...	new1	Динамичный	23520...	01180	062	Активен	0		
4	6r1K...	New QR 9	Статичный	23520...	01180	062	Активен	0		
5	6r1G...	New QR 6	Статичный	23520...	01180	062	Активен	0		
6	6r1G...	New QR 5	Статичный	23520...	01180	062	Активен	0		

How to create a QR

1. Select a bank account.
2. Select the QR type.
3. Specify the QR name.
4. Click "Register".

After successful registration, the QR will appear in the list.

Figure 4. QR Creation.

Регистрация нового QR

Наименование субъекта

YaTT KHUSANOV JAVOKHIR SHAMSIDDIN OGLI

ИНН/ПИНФЛ

32809940270079

Страна нахождения точки

UZ

Код валюты

UZS

[Заметили неточность? Обратитесь в коллцентр по номеру 1835](#)

Номер банковского счёта

Выберите счёт из списка

Тип QR

Статический

Динамический

Название QR

Краткое название

30 символов латинскими буквами, цифрами, без пробелов. Допустимы «-» и «_»

Отмена

Зарегистрировать

Selecting a bank account

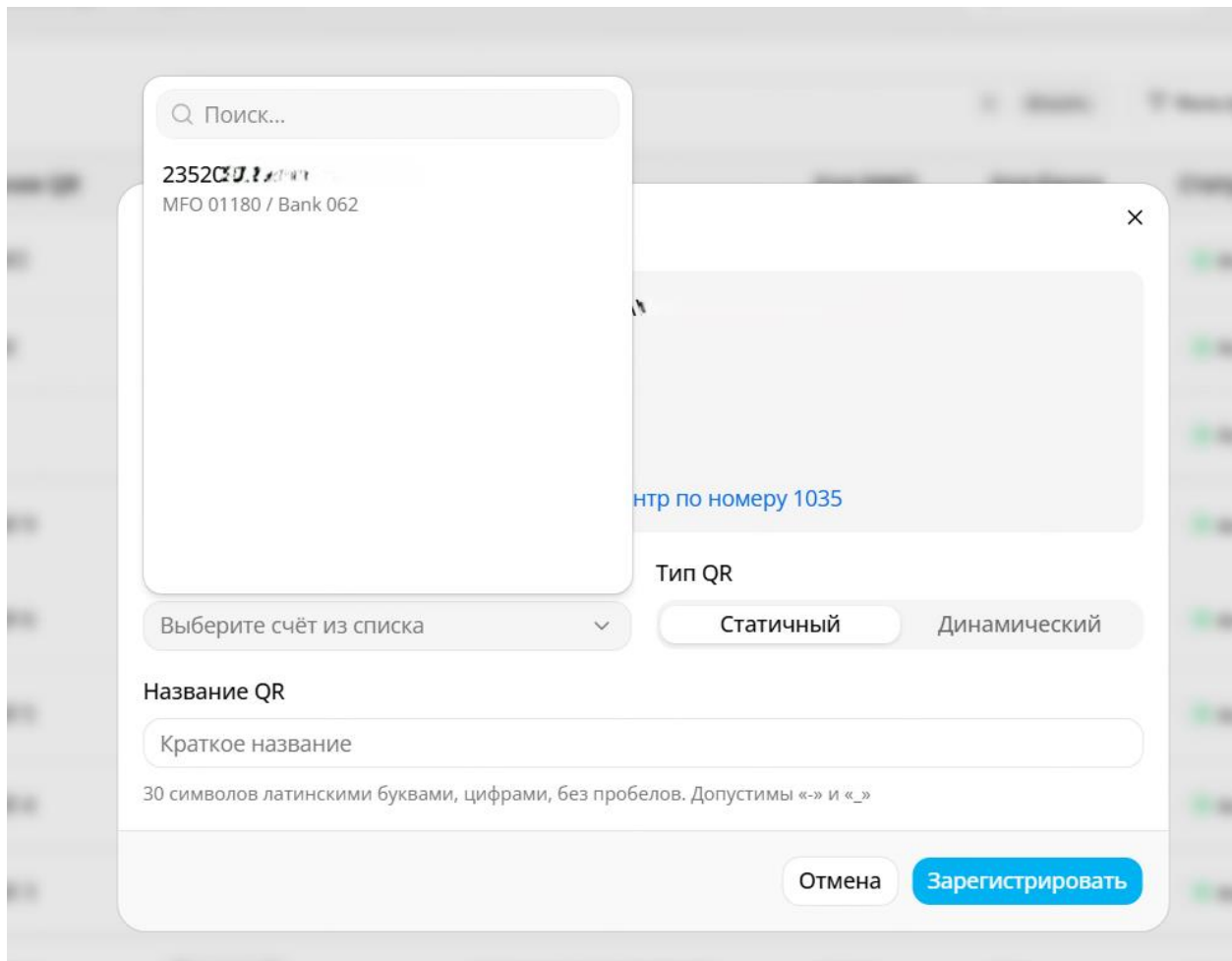
Select the account to which funds under this QR will be credited.

Only accounts available for registration are displayed in the list.

Important

Several QR codes can be registered for one bank account.

Figure 5. Selecting a bank account.



The screenshot displays a registration form for a QR code. A search dropdown menu is open, showing a search bar with the text "Поиск..." and a list of results. The first result is "23520000000000000000" with the subtext "MFO 01180 / Bank 062". Below the dropdown, the form includes a label "Выберите счёт из списка" with a dropdown arrow. To the right, under the heading "Тип QR", there are two buttons: "Статичный" (Static) and "Динамический" (Dynamic). Below these is a section for "Название QR" (QR Name) with a text input field containing "Краткое название" and a note: "30 символов латинскими буквами, цифрами, без пробелов. Допустимы «-» и «_»". At the bottom right, there are two buttons: "Отмена" (Cancel) and "Зарегистрировать" (Register).

Selecting the QR type

During registration, it is necessary to select the QR type.

Static QR

Used for printing and placement at a sales point.

Dynamic QR

Used for automating acceptance of payments through cash register software.

QR name

Use clear names so that it will be easier to find the required QR later.

For example:

- SHOP
- CASH_1
- DELIVERY

After filling in the form, click “Register”.

5. QR Management

After registration of the QR, you can change its parameters, temporarily stop accepting payments or download the QR for printing.

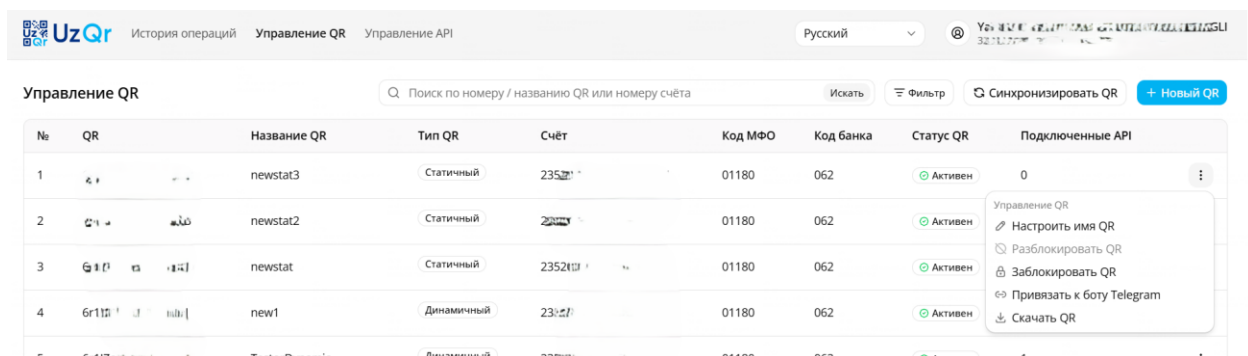
To perform actions, click the : button opposite the required QR.

The set of available actions depends on the QR type.

Static QR

- Configure QR name;
- Block QR;
- Unblock QR;
- Link to Telegram bot;
- Download QR.

Figure 6. Actions with static QR.



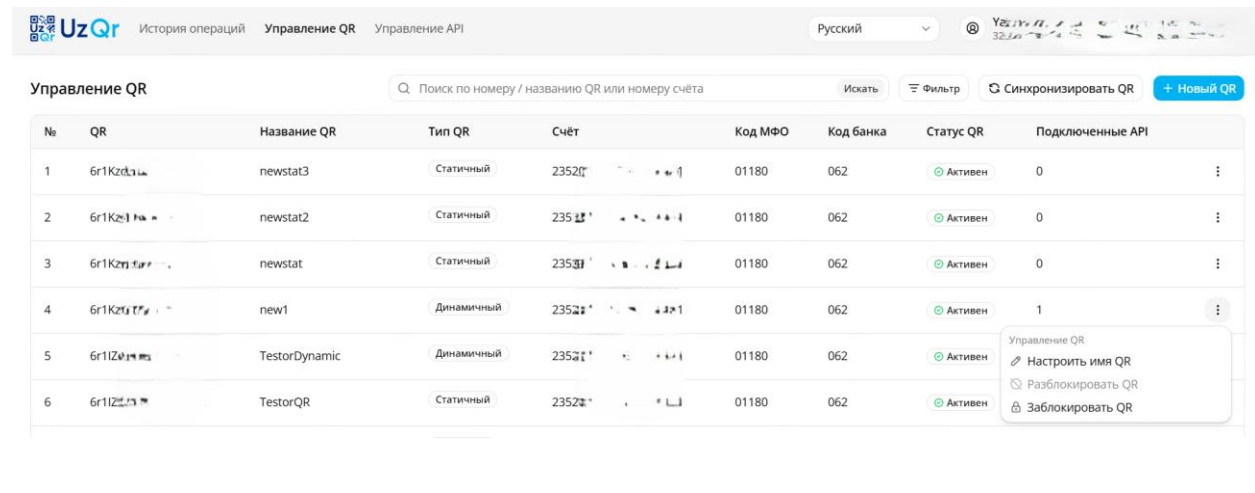
The screenshot shows the 'Управление QR' (QR Management) interface. At the top, there are navigation links: 'История операций', 'Управление QR', and 'Управление API'. The language is set to 'Русский'. A search bar and a '+ Новый QR' button are also present. The main table lists QR codes with columns: №, QR, Название QR, Тип QR, Счёт, Код МФО, Код банка, Статус QR, and Подключенные API. A dropdown menu is open for the first QR code, showing actions: 'Настроить имя QR', 'Разблокировать QR', 'Заблокировать QR', 'Привязать к боту Telegram', and 'Скачать QR'.

№	QR	Название QR	Тип QR	Счёт	Код МФО	Код банка	Статус QR	Подключенные API
1		newstat3	Статичный	23521	01180	062	Активен	0
2		newstat2	Статичный	23521	01180	062	Активен	
3		newstat	Статичный	23521	01180	062	Активен	
4		new1	Динамичный	23521	01180	062	Активен	
5		TactorDunamir	Динамичный	73521	01180	062	Активен	1

Dynamic QR

- Configure QR name;
- Block QR;
- Unblock QR.

Figure 7. Actions with dynamic QR.



The screenshot shows the 'Управление QR' (QR Management) interface. At the top, there are navigation links: 'История операций', 'Управление QR', and 'Управление API'. The language is set to 'Русский'. Below the navigation bar is a search bar with the placeholder 'Поиск по номеру / названию QR или номеру счёта' and buttons for 'Искать', 'Фильтр', 'Синхронизировать QR', and '+ Новый QR'. The main part of the interface is a table with the following columns: '№', 'QR', 'Название QR', 'Тип QR', 'Счёт', 'Код МФО', 'Код банка', 'Статус QR', and 'Подключенные API'. The table contains six rows of data. The first four rows have a 'newstat' or 'new1' name and are 'Статичный' (Static). The fifth row is named 'TestorDynamic' and is 'Динамичный' (Dynamic). The sixth row is named 'TestorQR' and is 'Статичный' (Static). A context menu is open over the 'TestorDynamic' row, showing three options: 'Настроить имя QR' (Configure QR name), 'Разблокировать QR' (Unblock QR), and 'Заблокировать QR' (Block QR).

№	QR	Название QR	Тип QR	Счёт	Код МФО	Код банка	Статус QR	Подключенные API
1	6r1Kzda...	newstat3	Статичный	2352...	01180	062	Активен	0
2	6r1Kzda...	newstat2	Статичный	2352...	01180	062	Активен	0
3	6r1Kzda...	newstat	Статичный	2352...	01180	062	Активен	0
4	6r1Kzda...	new1	Динамичный	2352...	01180	062	Активен	1
5	6r1Zda...	TestorDynamic	Динамичный	2352...	01180	062	Активен	
6	6r1Zda...	TestorQR	Статичный	2352...	01180	062	Активен	

Changing the QR name

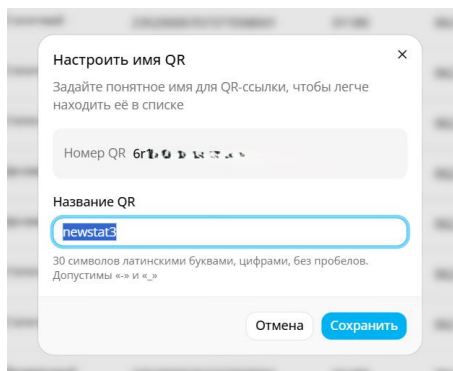
Use this function if it is necessary to change the QR name.

How to change the name

1. Click : next to the required QR.
2. Select “Configure QR name”.
3. Specify the new name.
4. Click “Save”.

After saving, the new name will immediately be displayed in the QR list.

Figure 8. Changing the QR name.



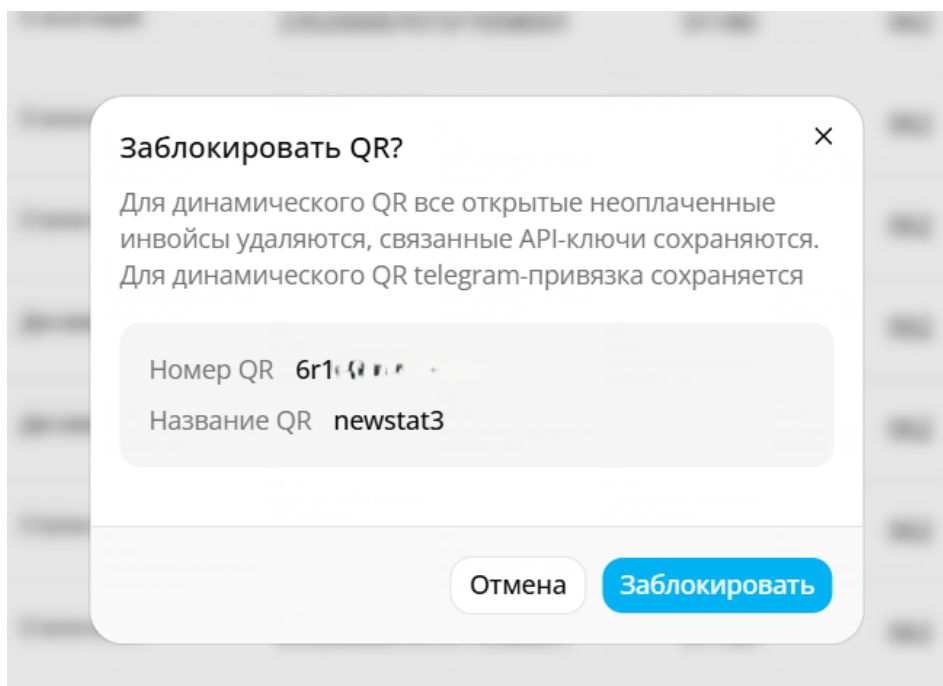
Blocking QR

Use blocking if it is necessary to temporarily stop accepting payments.

How to block a QR

1. Click : next to the required QR.
2. Select “Block QR”.
3. Confirm the action.

Figure 9. Blocking QR.



Important

After blocking, acceptance of new payments will become unavailable.

Additionally for dynamic QR:

- new QR codes for payment will no longer be created;
- unpaid QR codes are automatically deleted;
- API keys are saved.

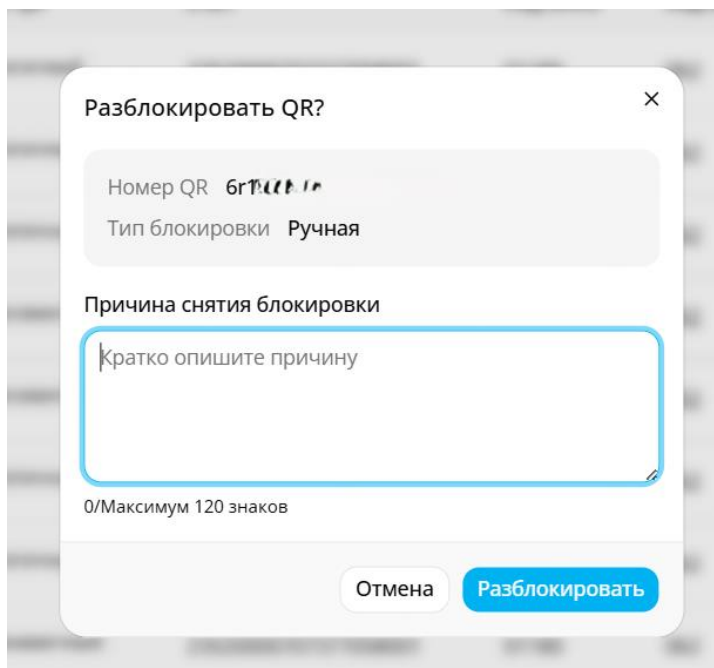
Unlocking QR

After eliminating the reason for blocking, the QR can again be used for accepting payments.

How to unblock a QR

1. Click : next to the required QR.
2. Select “Unlock QR”.
3. Specify the reason for removing the block.
4. Click “Unlock”.

Figure 10. Unlocking QR.



Разблокировать QR? ×

Номер QR 6111111111111111

Тип блокировки Ручная

Причина снятия блокировки

Кратко опишите причину

0/Максимум 120 знаков

Отмена Разблокировать

Important

The “Reason for removing the block” field is mandatory.

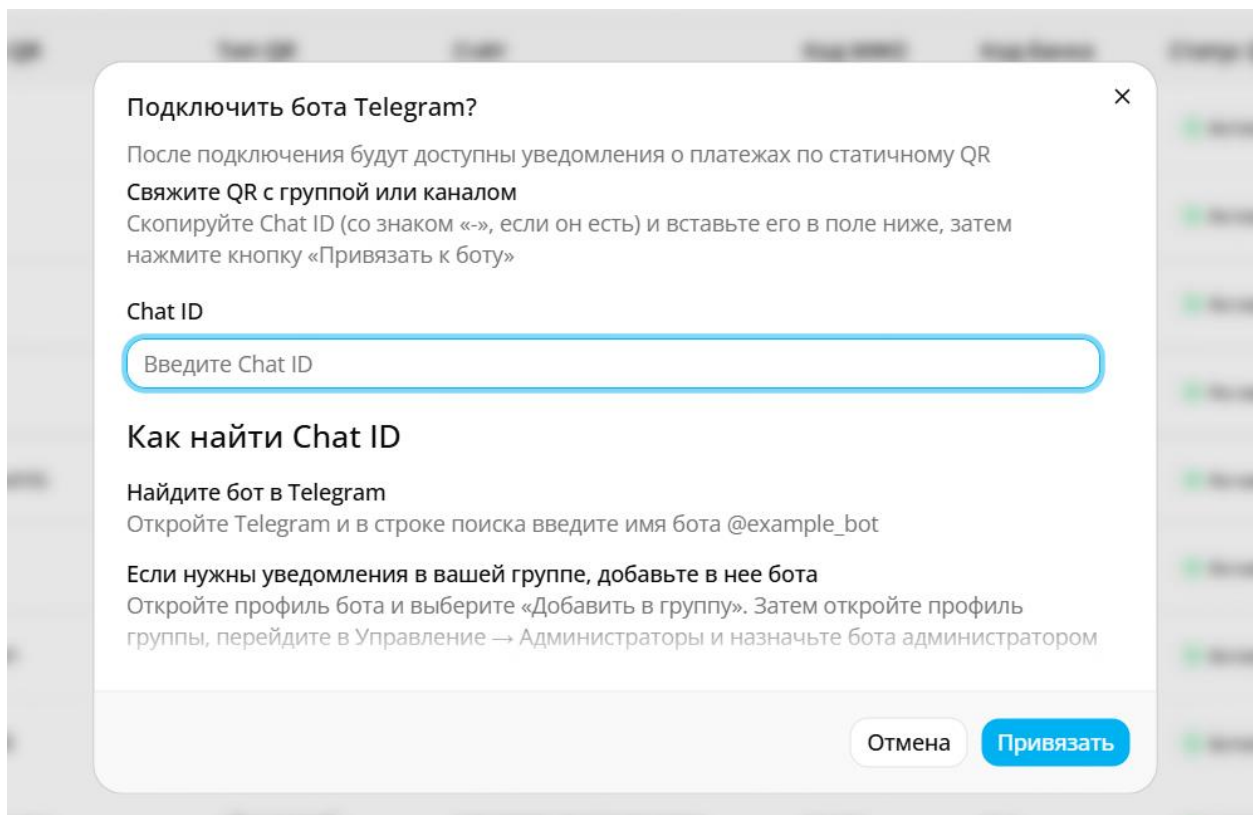
Connecting the Telegram bot

The Telegram bot allows you to receive notifications about successful payment by static QR.

How to connect Telegram

1. Click : next to the static QR.
2. Select “Link to Telegram bot”.
3. Specify Chat ID.
4. Click “Link”.

Figure 11. Connecting Telegram.



After successful connection, notifications will automatically be sent to the selected chat.

Important

The Telegram bot is supported only for static QR.

How to obtain Chat ID

If the Chat ID is unknown:

1. Add the Telegram bot to the required chat.
 2. Assign it as administrator.
 3. Obtain the Chat ID according to the system administrator's instruction.
 4. Specify the received Chat ID in the Personal Account.
-

Downloading QR

A static QR can be downloaded and used for accepting payments.

How to download QR

1. Click : next to the static QR.
2. Select "Download QR".

The downloaded QR can be:

- printed;
 - placed at the cash register;
 - placed in the display window;
 - used in advertising materials.
-

QR synchronization

If the registered static QR is absent in the Personal Account, use the synchronization function.

How to perform synchronization

1. Open "QR Management".
2. Click "Synchronize QR".

After synchronization is completed, the missing static QR codes will automatically appear in the list.

Important

Synchronization is performed only for static QR.

Figure 13. API Creation.

Регистрация нового API-ключа

API-ключ позволяет интегрировать вашу систему с нашим сервисом для автоматизации процессов. Пожалуйста, убедитесь, что вы храните его в безопасности и не делитесь им с неавторизованными лицами.

QR

Выберите QR

Название API-ключа

Краткое название

30 символов латинскими буквами, цифрами, без пробелов. Допустимы «-» и «_»

Отмена

Зарегистрировать

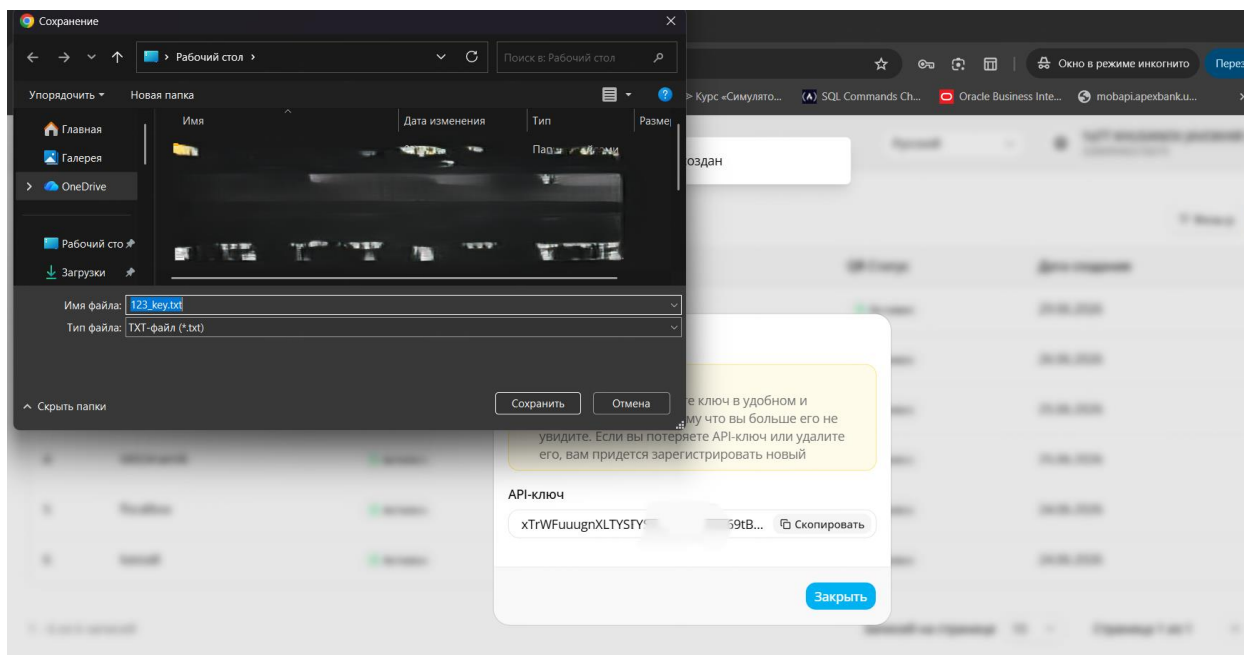
Important

API can be created only for a dynamic QR registered in UzQR.

Obtaining the API key

After API creation, the system will automatically generate an API key.

Figure 14. Obtaining the API key.



The following actions are available:

- copy the API key;
- save the API key to a file;
- close the window.

Important

The API key is displayed only once. After the window is closed, it is impossible to obtain it again.

It is recommended to save the API key immediately after creation.

Changing the API binding

If it is necessary to use API with another dynamic QR, change the binding.

How to change the binding

1. Click : next to the required API.
2. Select “Configure API binding to QR”.
3. Select the new QR.
4. Click “Save”.

Figure 15. Changing the API binding.

Recommended

Before changing the binding, reconcile operations for the current QR.

After saving, the API key will be used for the new QR.

Deleting API

If API is no longer used, it can be deleted.

How to delete API

1. Click : next to the required API.
2. Select “Delete API”.
3. Confirm deletion.

After deletion, the API key becomes invalid.

To continue work, it will be necessary to create a new API key.

7. Operation History

In the “Operation History” section, you can:

- view payments;
- process refunds;
- track refund status;
- export operation history.

History consists of two tabs:

- **Payments;**
- **Refunds.**

Figure 16. Operation History.

История операций							
Платежи Возврат							
Q Поиск по номеру инвойса или платежа							
Искать Скачать отчёт Фильтр							
№	Дата и время тз	Сумма тз	Статус платежа	QR	Название QR	Номер инвойса	Номер платежа тз
1	26.06.2026, 12:02:24	8 000	Проведена	6r1IZ3...	Videouchun		PXK177...
2	26.06.2026, 11:58:17	8 000	Проведена	6r1IZevZQ...	Videouchun		UHA1...
3	26.06.2026, 11:31:56	100	Проведена	6r1IZ...	Videouchun		KUE1...
4	25.06.2026, 11:00:04	1 000	Проведена	6r1...	MarkaziyBank2		3LW1...
5	25.06.2026, 10:57:48	1 000	Проведена	6r1...	MarkaziyBank2		SWL1...
6	25.06.2026, 09:57:07	1 000	Проведена	6r1...	MarkaziyBank		EBK1...
7	25.06.2026, 09:57:02	1 000	Проведена	6r1H...	MarkaziyBank		TS21...
8	25.06.2026, 09:48:17	1 500	Проведена	6r1H...	MarkaziyBank		X4O...
9	25.06.2026, 09:47:21	1	Проведена	6r1H...	MarkaziyBank		IYW...

Viewing payments

All completed payments are displayed in the “Payments” tab.

Use the search line to quickly find the required operation.

Search is performed by:

- payment number;
- invoice number.

Filtering payments

To find operations for a specific period:

1. Click “Filter”.
2. Select the period.
3. If necessary, select QR.
4. Click “Apply”.

Figure 17. Payment filter.



Important

The maximum search period is 35 days.

Exporting payments

The report will be generated in CSV format taking into account the selected filters.

If it is necessary to return funds to the buyer, process the refund directly from the payment list.

1. Find the required payment.
2. Click **:**.
3. Select "Payment refund".

[illegible]

1. Check the payment information.
2. Specify the refund amount.
3. Click "Process refund".

Figure 19. Processing a refund.

Оформление возврата ×

Процесс возврата может занять от нескольких секунд до нескольких часов

QR 6r1Ize...
Название QR New QR 14
Сумма 8 000
Номер платежа РХК

Сумма возврата

до 8 000 сум

[Вернуться в Историю](#) [Оформить возврат](#)

Important

The refund amount cannot exceed the amount of the original payment.

Note

Execution of the refund may take from several seconds to several hours.

After creation, the refund will automatically appear on the “Refunds” tab.

Viewing refunds

All processed refunds are displayed in the “Refunds” tab.

Use search and filter in the same way as for payments.

Filtering refunds

To find refunds:

1. Click “Filter”.
 2. Select the refund date.
 3. If necessary, select QR.
 4. Click “Apply”.
-

Exporting refunds

To save the refund history:

1. Click “Download report”.

The report will be generated in CSV format.

8. Recommendations

The following recommendations will help make work with the system more convenient as the number of QR codes, cash registers and integrations grows.

Use clear QR names

The name must immediately show where the QR is used.

For example:

Good:

- SHOP
- CASH_1
- CASH_2
- DELIVERY

Not recommended:

- QR1
- TEST

- NEW

Clear names will help you faster:

- find QR;
 - register API;
 - find operations;
 - explain the problem to the support service.
-

Use a separate QR for each cash register

Several QR codes can be registered for one bank account.

If several cash registers are used, it is recommended to create a separate QR for each of them.

This will allow you to:

- quickly identify the payment source;
 - simplify the search for operations;
 - perform reconciliation faster.
-

Use a separate API for each cash register

It is recommended to assign a separate API key to each cash register.

Each API key must be linked to its own dynamic QR.

This will allow you to:

- replace or disable one cash register without stopping the others;
 - identify the source of the error faster;
 - simplify support of cash register equipment.
-

Save the API key immediately after creation

After the window is closed, it is impossible to obtain the API key again.

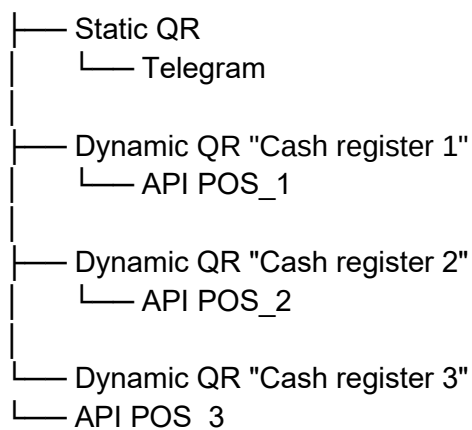
It is recommended to:

- save the API key to a file;
 - transfer it to the responsible employee;
 - store it in a safe place.
-

Example of work organization

One of the possible options for organizing work is shown below.

Settlement account



This structure allows one bank account to be used, while making it easy to determine through which cash register the payment was made.

9. Frequently Asked Questions

Is it necessary to conclude a separate agreement with UzQR?

No. For connection, it is sufficient to register through the servicing bank.

Where are the funds credited?

To the settlement account selected during QR registration.

Can several QR codes be registered?

Yes. Several QR codes can be registered for one bank account.

Can one API key be used for several cash registers?

Not recommended. It is better to create a separate API key for each cash register.

What should be done if the API key was lost?

It is impossible to obtain the previously created API key again.

Create a new API key and transfer it to the supplier of the cash register software to update the settings.

How can payment notifications be received?

Connect the Telegram bot to the static QR and specify Chat ID.

10. If Difficulties Arise

If an error occurs while working with the Personal Account:

1. Record the error code.
2. If possible, save the time of performing the operation.
3. Contact the support service.

The full list of error messages is provided in the document “UzQR Error Reference”.
